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**एमएसएमई - विकास संस्थान**

(पूर्व में, लघु उद्योग सेवा संस्थान)

सूक्ष्म, लघु एवं मध्यम उद्यम मंत्रालय

भारत सरकार

111 व 112, बी.टी. रोड, कोलकाता 700108

**MSME – DEVELOPMENT INSTITUTE**

(Formerly - Small Industries Service Institute)

Ministry of Micro, Small and Medium Enterprises

**GOVERNMENT OF INDIA**

111 & 112, B.T. Road, Kolkata - 700108

## TENDER FOR

**AMC for PCs including server, Laptop, UPSs, PRINTERS, LCD Projectors, Networking systems (including Router, switch, patch panel ) with structural cables & accessories and soft wares**

**FOR THE O/o, DIRECTOR, MSME-DI, KOLKATA,**

Tender No. ....../SENET/TNC/2006-07

December 07, 2007

### NOTICE INVITING TENDER

Quotations are invited for AMC for PCs including Server, Laptop, UPSs, Printers, LCD Projectors, Networking systems (including Router, switch, patch panel ) with structural cables & accessories and soft wares in respect of MSME-DI, KOLKATA from reputed organizations having past similar working experience in a govt./reputed organization, with special emphasis in networking system. Quotations, supported by relevant documents & evidences, may be submitted as per tendering procedure described below addressed to the Director, MSME-Development Institute, 111/112, B. T. Road, Kolkata – 700108, with the word "QUOTATION FOR AMC FOR COMPUTERS & OTHER ACCESSORIES-2007-08" boldly super scribed on the top of the envelop. Quotation should reach this office by 18.12.07(2.00P.M).. Terms & conditions governing the tender are as follows:

#### Tendering Procedure

a) Tenders are invited in two Tender systems, **(1) Technical and (2) Commercial**. Tenders shall be sealed separately and enclosed in a single sealed envelope. The first envelope shall be super scribed with the name of work and the words "Technical Tender" in capital letters. The Bidder should specifically provide full technical details of the service offered and also shall provide full details of deviation they intend to make from the technical specifications and contract terms detailed in the Tender. No price details shall be given in this envelope. Violation to this would result invalidation of tender. The second envelope shall be super scribed with the name of work and the words "Price Tender (Commercial Tender)" in capital letters. It shall contain full details of the price & commercial conditions. Any deviation from our standard conditions shall be specifically spelt out. Any deviation of any sort e.g. Technical or Commercial terms and conditions shall be specifically indicated in the Technical Tender itself. All relevant product literature must be enclosed with the tender.

b) Sealed Tenders shall be received not later than **14:00 hrs** on December **18, 2007**. No Tenders will be accepted after this date & time under any circumstances. This office will not be responsible for any postal/courier delay and also for reasons beyond the control of this office.

c) Technical Tenders **must** contain complete technical details as desired by this tender. First, Technical Tenders will be opened..

d) Commercial Tender of only successful Technical Tenders will be opened later. .

e) All tenders must be delivered to Room No. 103, PA to Director, MSME-DI, Kolkata

f) All relevant rules and regulation of Government of India will be final and applicable & binding on all Bidders.

**Note: Fax/e-mail and incomplete offers will be rejected.**

**Other terms & conditions**

- a) Income tax will be deducted at source as per govt. rules.
- b) No. advance payment is payable unless otherwise sanctioned by our H.Qrs. /competent authority.
- c) This service contract will include free replacement of all original spare parts & accessories.
- d) The service engineer should attend the machines at least 3 days in a week (excluding holidays). However, the service engineer may be called on any day on emergent circumstances.
- e) **The Director, MSME-DI ,Kolkata reserves the right to accept or reject any or all tenders received at their absolute discretion without assigning any reasons what so ever.**
- e) MSME-DI, Kolkata has the right to terminate the contract at any time, if the services are found not satisfactory.
- f) Before quoting the rates, you may inspect the system physically on prior appointment.

**Applicable Law**

The Contract shall be interpreted in accordance with the laws of the Union of India & will be under the jurisdiction of court in Kolkata

**Specification of PCs including server, Laptop, UPSs, PRINTERS, LCD Projectors, Networking systems (including Router, switch, patch panel ) with structural cables etc. and all accessories**

	<b>SPECIFICATION</b>	<b>Remarks</b>	<b>QUOTED RATE inclusive of all taxes</b>
01	<b>HP Proliant ML-110, Server, P-IV</b> 3.00GHz,256 MB Ram, 40GB HDD,1.44FDD, CD-Rom, On Board LAN Card, Keyboard, Mouse, HP 5500 Color Monitor .	<b>AMC includes free replacement of spare parts for HDD, FDD, CPU, CDR, CDROM, Motherboard, Keyboard, Mouse, Monitor, RAM, LAN card , Head, Logic card, Battery</b>	<b>Per PC</b>
02	<b>Compaq Presario SR5030IL</b> P-IV,2.5GHz, 128+256 MB Ram, 40GB HDD, 48X CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Speaker, 5500 Color Monitor.	<b>- DO -</b>	<b>Per PC</b>
03	<b>Assembled (Frontech),P-IV,</b> 15"Microtek color Monitor ,1.7GHz CPU,256MB Ram, Mother Board, 1.44FDD, 20GB HDD, 10/100 LAN Card, Keyboard, Mouse	<b>- DO -</b>	<b>Per PC</b>
04	<b>Assembled (i-ball), P-IV,</b> , 3.00GHz CPU, 512MB Ram, Intel 915 Mother Board, 1.44FDD, 80GB HDD(Sata), On Board VGA and LAN Card, CD-Writer, Keyboard, Mouse, 15"Samsung color Monitor, Speaker	<b>- DO -</b>	<b>Per PC</b>
05	<b>Compaq Presario SR1520IL</b> P-IV,2.93GHz, 128+256 MB Ram, 40GB HDD, 48X CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Speaker, 5502 Color Monitor	<b>- DO -</b>	<b>Per PC</b>
06	<b>Compaq Presario SR1520IL</b> P-IV,2.93GHz, 768 MB Ram, 40GB HDD, 48X CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Speaker, 5502 Color Monitor	<b>- DO -</b>	<b>Per PC</b>
07	<b>Compaq Presario 3600 AP</b> P-IV,1.5GHz, 128+256 MB Ram, 20GB HDD, CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Compaq i740 Color Monitor.	<b>- DO -</b>	<b>Per PC</b>
08	<b>Compaq Presario 3600 AP</b> P-IV,1.5GHz, 256 MB Ram, 20GB HDD, CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Compaq i740 Color Monitor.	<b>- DO -</b>	<b>Per PC</b>
09	<b>Compaq Presario SR1320IL</b> P-IV,2.8GHz, 128+256 MB Ram, 40GB HDD, 48X CD-R, On Board VGA and LAN Card, 1.44FDD, Keyboard, Mouse, Speaker, 5500 Color Monitor	<b>- DO -</b>	<b>Per PC</b>
10	<b>Assembled (Frontech), P-IV,</b> , 1.7GHz CPU, 128+256MB Ram, Intel Chipset Mother Board, 1.44FDD, 40GB HDD, 10/100 Lan Card, CD-R, Keyboard, Mouse, 15"Microtek color Monitor	<b>- DO -</b>	<b>Per PC</b>

11	<b>Assembled (Frontech), P-IV,</b> , 2.4GHz CPU, 128+256MB Ram, Intel Chipset Mother Board, 1.44FDD, 40GB HDD, On Board VGA and LAN Card, CD-R, TVS Keyboard, Mouse, 15"Samsung color Monitor, Speaker(Frontech),	- DO -	Per PC
12	<b>Assembled, P-III,</b> 256MB Ram, Mother Board, 1.44FDD, 20GB HDD, On Board VGA , LAN Card, CD-R, Keyboard, Mouse, 15"LG color Monitor, Speaker	- DO -	Per PC
13	<b>Assembled , P-III,</b> , 850GHz CPU, 256MB Ram, Intel 810 Mother Board, 1.44FDD, 20GB HDD, 10/100 LAN Card, CD-R, Keyboard, Mouse, 15"Samsung color Monitor, Speaker(Frontech )	- DO -	Per PC
14	<b>Switch and Rack</b> <b>24 Port D-Link + Rack</b>	AMC includes free replacement of spare parts	Per No
15	<b>Total Networking (including Router, switch, patch panel ) with structural cables etc. and all accessories</b>	AMC includes free replacement of spare parts	Consolidated
16	<b>Total Service : Software Support and Client Software Support including virus cleaning support</b>	Necessary valid software support & updating	Consolidated
17	<b>LCD Projector</b> <b>Model: 3M MP7 640I</b>	AMC includes free replacement of spare parts	Per No
18	KIOSK TOUCH SCREEN WITH ACCESSORIES	AMC includes free replacement of spare parts	Per No
19	<b>UPS of various models as given below:</b> <ol style="list-style-type: none"> <li>1. 1KVA Starry UPS</li> <li>2. UPS-0.6VA Live Line.</li> <li>3. UPS-0.6VA (UPBEAT)</li> <li>4. UPS 0.6VA (Digital).</li> <li>5. UPS-0.6VA (UPBEAT)</li> <li>6. 0.5VA Compaq UPS.</li> <li>7. 0.6VA Digital UPS.</li> <li>8. UPS 0.5VA Starry</li> <li>9. UPS 0.6VA (Digital).</li> <li>10. UPS-1KVA (Starry)</li> <li>11. UPS-0.6VA (Starry)</li> <li>12. 0.6VA Digital UPS.</li> <li>13. UPS-0.5VA (COMPAQ)</li> <li>14. UPS 0.5VA (Starry)</li> <li>15. UPS-0.5VA</li> <li>16. 0.6VA Digital UPS,</li> <li>17. UPS 0.5VA Starry</li> <li>18. 0.6VA Digital UPS</li> <li>19. UPS-0.6VA(Starry).</li> <li>20. UPS-0.5VA Smart power</li> </ol>	AMC includes free replacement / replacement of spare parts including battery	Per No
20	<b>PRINTERS of various models as given below:</b> <ol style="list-style-type: none"> <li>1. HP LaserJet 1000 Printer</li> <li>2. HP DeskJet 840C</li> <li>3. HP DeskJet 640C</li> <li>4. Printer All-In-One (HP)/Photo smart 3108</li> <li>5. EPSON LQ 1150 Dot Matrix Printer</li> <li>6. HP DeskJet 3744/45 Printer (SERIES)</li> <li>7. HP DESKJET 656C Printer</li> <li>8. DOTMATRIX QX-255</li> <li>9. HP DeskJet 5438</li> <li>10. Godrej GS-2415 DMP</li> </ol>	AMC includes free replacement/replacement of spare parts	Per No
21	<b>Laptop-PIV</b>	- do -	Per No.